



## **NCR and Ultra Electronics Announce Partnership to Extend Self-Service to Airports Worldwide**

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**Industry leaders combine deep aviation industry knowledge and self-service expertise to deliver more efficient, passenger-friendly airport infrastructure**

DULUTH, Ga., Sep 16, 2009 (BUSINESS WIRE) -- NCR Corporation (NYSE: NCR), a leading global provider of self-service solutions, and Ultra Electronics, one of the world's foremost providers of aviation industry solutions, today announced they have joined forces to help airports lower costs and meet growing passenger demand for self-service convenience.

Ultra's portfolio of agent-facing common-use solutions, branded UltraCUSE, allows multiple airlines to share the same workstations and peripherals, making more efficient use of airport resources. Likewise, NCR's common-use kiosk solutions, deployed in more than 300 airports worldwide, optimize use of airport real estate while addressing passengers' growing expectation to serve themselves.

Combined, solutions from NCR and Ultra address the entire spectrum of common use passenger processing systems (CUPPS). The partnership will also create complementary services organizations capable of addressing the needs of virtually any airport, anywhere.

"Ultra's goal to provide best of breed solutions to airports is paramount, we see NCR as the perfect partner for CUPPS," said Dale Kirby, vice president, Ultra Electronics Airport Systems.

According to IATA's 2009 Corporate Air Travel Survey, more than 50 percent of passengers worldwide want more self-service options. Designed to facilitate the adoption of self-service among airports and airlines, IATA's Fast Travel Programme represents annual savings of up to US\$1.6 billion for the industry and a better travel experience for the customer.

"NCR is focused on driving self-service innovation across multiple industries, wherever the consumer interacts," said Theresa Heinz, vice president and general manager, NCR Travel and Gaming. "As we see airlines embrace and benefit from this passenger-driven convenience, we believe airports can achieve a similar impact on efficiency and passenger satisfaction. Partnering with Ultra will allow us to deliver these benefits as part of a seamless and proven airport solution."

### **About Ultra Electronics Airport Systems**

Ultra is one of the leading providers of Airport Information solutions, serving more than 100 airports worldwide. Ultra's comprehensive suite of offerings in Airport Operational Systems, Passenger Processing Systems and Ground Handling/Baggage Systems, which can be delivered as integrated solutions or managed services, meet the key business drivers of airports, airlines and ground handling agents. These offerings help our worldwide customer base to meet their common objectives of improving customer service, increasing efficiency and reducing costs.

### **About NCR Corporation**

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, healthcare, hospitality, entertainment, gaming and public sector organizations in more than 100 countries. NCR ([www.ncr.com](http://www.ncr.com)) is headquartered in Duluth, Georgia.

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SOURCE: NCR Corporation

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