

NCR VOYIX

Automatia and NCR Upgrade ATM Network with Innovation to Withstand Bone-Chilling Cold in Finland

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Transformation of branch network infrastructure improves consumer experience and helps Automatia and retail banks to grow their businesses more effectively

HELSINKI--(BUSINESS WIRE)--Oct. 14, 2013-- [NCR Corporation](#) (NYSE: NCR) today announced that it is extending its relationship with leading Finnish ATM network operator, Automatia. The engagement includes an innovative ATM solution to withstand the extreme low-temperatures in Finland, as part of a deal to replace 400 older, non-NCR ATMs and 200 NCR Personas series ATMs with 600 [NCR SelfServ 25 and 26 ATMs](#).

With temperatures as low as -30 degrees Centigrade in Finland, extreme cold can be problematic to the electronic and electro-mechanical components of any complex device, including ATMs. As part of the ATM network deployment, the NCR professional services team for Automatia developed an innovative custom pressurization kit. The kit combats the effects on the ATM of extreme cold, as well as dust, and so increases reliability and up-time. The result is greater availability of ATMs for consumers, making their lives easier and allowing Automatia and retail banks to grow their businesses more effectively.

"Finnish retail banks rely on Automatia to provide an up-to-date network of ATMs across the country. Fundamental to this service is a high degree of up-time for ATMs, providing a convenient service to consumers and improving profitability for the banks," said Esa Makkonen, CIO at Automatia. "Our partnership with NCR and Fujitsu, and the combined hardware and services approach they offer, has provided the ATM innovation we require to deliver this level of service for consumers and help grow the Automatia business."

The aim of the Automatia ATM upgrade strategy, of which NCR and partner Fujitsu are integral, was to provide a more engaging, valuable consumer experience. This will help retail banks using the Automatia ATM network to transform their branch infrastructure into an environment that suits the demands of technology literate consumers when they bank.

"Branch network transformation and innovation is key for retail banks as they seek to engage with consumers more effectively and increase the profitability of their real-estate," said Maarten Bais, Director Northern Europe for financial services at NCR. "Automatia is enabling this transformation by providing the latest ATM solutions from NCR to their network across Finland. Of particular note, is the innovative technology developed with the Automatia team to combat down-time issues associated with extremely low temperatures that arise in Finland."

Key to the deployment has been the relationship with long-time partner in Finland, Fujitsu Finland Oy. As part of its country wide service Fujitsu maintains almost all ATMs in Finland, as well as developing applications for self service customers. This is an extension of an Automatia upgrade that started in 2010 when 300 lobby ATMs in Automatia's network were replaced with NCR SelfServ 22 units.

"As business strategies and consumer trends change so quickly, retail banks need to be more agile. Software is key to making this possible," said Hannu Mantymaki, Software Services Manager at Fujitsu. "Fujitsu has been working closely with Automatia, NCR and retail banks to ensure that flexible, innovative software solutions are integrated into the latest hardware being deployed throughout Automatia's ATM network."

About Automatia

Under the brand OTTO, Automatia Pankkiautomaatit Oy is running, maintaining and owning ATMs for all major banks in Finland. The ATM network which, operates on 24/7 basis and is the most important cash distribution channel in Finland. Otto ATM's serve the customers of all Finnish banks as well as users of the international Visa, Mastercard and American Express cardholders. Automatia Pankkiautomaatit Oy started in 1994 and is owned by three major banks in Finland. www.otto.fi/in-english

About Fujitsu

Fujitsu is the leading Japanese information and communication technology (ICT) company offering a full range of technology products, solutions and services. Approximately 170,000 Fujitsu people support customers in more than 100 countries. We use our experience and the power of ICT to shape the future of society with our customers. Fujitsu Limited (TSE: 6702) reported consolidated revenues of 4.4 trillion yen (US\$47 billion) for the fiscal year ended March 31, 2013. For more information, please see www.fujitsu.com

About NCR Corporation

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 300 million transactions daily across the retail, financial, travel, hospitality, telecom and technology industries. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 26,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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