

NCR VOYIX

Air Macau selects NCR technology and services to make traveling easier

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First airline to install self-service airline check-in at Macau International Airport

BEIJING--(BUSINESS WIRE)--Oct. 30, 2013-- As part of its mission to drive industry-leading customer service, [Air Macau](#) recently deployed a self-service airline check-in solution from [NCR Corporation](#), the global leader in consumer transaction technologies. The NCR technology will make traveling easier for passengers by saving valuable time that would be otherwise spent waiting in line.

A regional carrier based in Macau, Air Macau has continued to grow in line with the rapid development of Macau's tourism industry. In meeting the growing passenger volume, delivering the highest level of customer service has become a top priority of Air Macau.

"Being the first airline to make self-service check-in available at the Macau International Airport is an important step in creating an exceptional passenger experience," says Yang Jianhua, commercial vice president at Air Macau. "NCR's leadership within the global travel industry was important to us, but their local support and expertise during the implementation process proved to us that we made the right choice."

As part of the relationship, NCR will also provide Air Macau with after-sales service support.

"NCR was actually recommended to Air Macau by another airline in the region. That's the type of sales support you simply can't buy but have to earn," says Tyler Craig, vice president and general manager, NCR Travel. "We intend to honor that trust every day as we work with Air Macau to help them grow and prosper for many years to come."

Using NCR technology will make everyday easier for Air Macau passengers by enabling them to check-in, access flight information, select seats, and scan and print boarding passes. The NCR airline check-in kiosks run on Common Use Self-Service (CUSS) platform, which allows applications from other allied member airlines to run concurrently on a single self-service device. Onsite support services will ensure maximum availability and NCR's patented two-sided thermal paper technology saves up to 40 percent on paper boarding pass and receipt costs, reducing staff workload for paper replenishment.

NCR currently provides self-service check-in solutions for three of the top five airlines worldwide.

About Air Macau

Air Macau was established on 13 September 1994. Its commercial inauguration was on 09 November 1995. Air Macau is a regional carrier based in Macau. Air Macau's Airbus fleet of seven A321, two A320 and five A319 currently fly to the following destinations: Beijing, Changsha, Chengdu, Nanjing, Shanghai, Xiamen, Hangzhou, Nanning, Ningbo, Hefei, Taiyuan, Chongqing, Shenyang, Wenzhou, Quanzhou, Zhengzhou, Seoul, Bangkok, Da Nang, Tokyo, Osaka, Kaohsiung, and Taipei. There are 1163 staffs in Air Macau on 17 Jun 2013.

Since its inception, the unique product of ONE PLANE SERVICE ACROSS THE STRAIT by Air Macau has been playing a vital and significantly important role in the air transportation of passengers across the Taiwan Strait.

With the rapid development of economy in Macau in recent years, especially after Macau was listed in the World Culture Heritage by UNESCO, Air Macau carries tourists to Macau from other countries of Asia as well, such as: South Korea, Japan, Thailand and etc.

About NCR Corporation

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 450 million transactions daily across the retail, financial, travel, hospitality, telecom and technology industries. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 26,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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