

# NCR VOYIX

## American Eagle Credit Union First Credit Union in Missouri with Interactive Video ATM Technology

May 21, 2014 at 8:00 AM EDT

*Software-based solution from NCR helps deepen interaction with members*

ST. LOUIS--(BUSINESS WIRE)--May 21, 2014-- American Eagle Credit Union (AECU), a division of Anheuser-Busch Employees' Credit Union, is the first credit union in Missouri to deploy NCR's new interactive, remote video technology to deliver personal teller services to its members.

With NCR Interactive Teller – branded ITMs at AECU – the credit union now offers its members the benefits of the personal service experience of a branch via a drive-up unit. Interactive Teller acts as a “virtual teller window”, giving members the ability to make transactions as they would inside the branch such as withdrawals, deposits and payments, transfers, and check cashing.

“The ITMs allow us to serve our members more effectively without affecting the personal service experience they enjoy and expect from us,” said Robert Cotton, vice president of Branch Operations. “The new technology will lower processing costs and provide faster transactions. One service representative can attend to as many four machines at multiple branch locations, enabling the employees at those locations to focus on in-branch member connections.”

AECU plans to install six more ITMs at its new branch in Fenton, Mo., set to open in Fall 2014.

“Our members are excited about the new technology. They enjoy the live video interaction, which wasn't available previously with the traditional drive-up lanes,” said Branch Manager Samantha Knight.

### **About NCR Corporation**

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 485 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with approximately 29,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

Web sites: [www.ncr.com](http://www.ncr.com), [www.ncrsilver.com](http://www.ncrsilver.com)

Twitter: [@NCRCorporation](https://twitter.com/NCRCorporation)

Facebook: [www.facebook.com/ncrcorp](http://www.facebook.com/ncrcorp)

LinkedIn: [www.linkedin.com/company/ncr-corporation](http://www.linkedin.com/company/ncr-corporation)

YouTube: [www.youtube.com/user/ncrcorporation](http://www.youtube.com/user/ncrcorporation)



Source: NCR Corporation

NCR Corporation  
Jeff Dudash, 919-435-6976  
[jeff.dudash@ncr.com](mailto:jeff.dudash@ncr.com)