



NCR Corporation and Alizz Islamic Bank Win 'Best Branch Automation' Award

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Innovative software and hardware implementation helps make Alizz Islamic Bank the only Omani bank to receive recognition at this year's Asian Banker Awards

MUSCAT, Oman--(BUSINESS WIRE)--May 29, 2014-- Alizz Islamic Bank SAOG, Oman's newest Islamic Bank, today announced that it has jointly won the "Best Branch Automation Project Award in the Middle East" along with [NCR Corporation \(NYSE: NCR\)](#), the global leader in consumer transaction technologies. Alizz Islamic Bank won the award at *The Asian Banker's* Middle East and Africa Country 2014 award ceremony, becoming the only bank in the Middle East to win an award in this category.

Held in Dubai, the 2014 edition of the awards was attended by more than 100 senior bankers from across the Middle East and Africa. Considered the most prestigious of its kind, the awards recognize the best efforts by the consumer financial services industry in bringing superior technology, products and services to their customers. The scoring of the award is based on several crucial elements, such as growth in client base, transaction volume and value as well as the range of unique features of products and service offered by the bank.

Commenting on the award, His Highness Sayyid Taimur Bin As'ad Bin Tarik Al Said, Chairman, Alizz Islamic Bank, said: "We are very proud to have won this prestigious international award. I would like to thank all of our customers for their loyalty and belief in Alizz. This is a first for any bank in the region to win this prestigious award within seven months of operations. I would like to thank NCR Corporation, our partners who were able to understand our requirements accurately and deliver the latest software and hardware technology to make our branch banking services unique and customer friendly. I would like to also thank our employees for their commitment for making Alizz Islamic Bank as one of the foremost Islamic banking providers of Shari'a compliant products and services in the Sultanate."

NCR supported the set-up of core banking infrastructure for Alizz Islamic Bank, including UCS servers, networking equipment, middleware, ATM controller, call centre, security and IP telephony.

"At NCR, we make the everyday easier by listening to our customers, keeping their best interests in mind, and making every consumer interaction with businesses an exceptional experience," said Osama Awad, NCR country manager, for financial business in Oman. "This award reaffirms the strength and uniqueness of the technologies that have made NCR the undisputed leader in ATMs around the world. We are proud to partner with Alizz Islamic Bank – a new, dynamic financial institution with innovative branch transformation technologies to establish a strong competitive edge through a superior customer experience."

NCR also deployed innovative branch banking technologies such as full function ATMs, teller cash recyclers, teller cheque scanners, instant cheque issuance, instant card issuance and signature pads. The new technology ensures better productivity of the bank's resources, reduced customer wait time and a compelling next generation branch banking experience.

"The award further reflects the bank's commitment to place the customer's needs at the heart of its consumer banking operations. This is a key component of Alizz Islamic Bank's service offering, and we are delighted to have been recognised for our customer-centric approach," added Saif Al Yarubi, Acting CEO of Alizz Islamic Bank.

Alizz Islamic Bank was recognised with the prestigious "Best Branch Automation Project Award in the Middle East" award for its concerted efforts in continuously innovating including launching the Bank within a period of five months.

About Alizz Islamic Bank SAOG

Alizz Islamic Bank is one of the first dedicated Islamic Banks in Oman. With an aim to offer customers an enriching Banking experience designed for today's modern world, the Bank has focused its investments on human capital and best of breed of technology to ensure the delivery of exceptional, responsive customer service. Transparent processes and innovative products and solutions that are inspired by Islamic Shari'a cater to the diverse needs of both commercial and corporate customers.

About NCR Corporation

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 485 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with approximately 29,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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Source: NCR Corporation

For press inquiries and images, please contact:

Alizz Islamic Bank

Aisha Al-Kharusi, +968 24 775524

Assistant General Manager – Marketing & Corporate Communications

aisha.alkharusi@AlizzIslamic.com

or

Alizz Islamic Bank

Abdulaziz Al Rashdi, +968 24 775528

Senior Manager – Media & Internal Communications

abdulaziz.alrashdi@AlizzIslamic.com

or

NCR Corporation

Rakesh Aulaya, +912.261.954.583

rakesh.aulaya@ncr.com