

NCR VOYIX

QIIB Signs Managed Services Contract with NCR for Multiple Years

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This agreement is part of QIIB's commitment to provide the best banking solutions and technologies to its clients in Qatar

DOHA, Qatar--(BUSINESS WIRE)--Aug. 31, 2016-- Qatar International Islamic Bank (QIIB), one of the leading banks in Qatar, announced today that it has chosen NCR, a global leader in omni-channel technologies to monitor and manage QIIB's ATM network for several years, helping the bank to improve efficiency and reduce operational costs.

In this context, a strategic agreement was concluded between QIIB and NCR, which comprised QIIB's adoption of NCR's innovative omni-channel solutions over the next three years.

In the signing ceremony, QIIB was represented by Mr. Jamal Abdullah Al-Jammal, Deputy CEO whereas NCR was represented by Mr. Hicham Yamout – General Manager of Qatar Branch. The signing ceremony was also attended by Mr. Zakaria Glaoui – General Manager of Personal Banking and Mr. Mohammad Said mubarek – Head the Alternative Channels from QIIB as well as Mr. Hady Maakaroun- Account Manager from NCR.

Speaking at the occasion, Mr. Jamal Al-Jammal said: "At QIIB, we are committed to provide the best banking solutions and technologies to our clients. We are happy today to sign this partnership agreement with a global company such as NCR. We have in fact a long history of effective cooperation with the company and today, we are taking this cooperation to a whole new level which will reflect on our clients and the quality of the services provided to them through a QIIB country-wide ATM network".

Al-Jammal added: "Investing in technology is one of the most important successful solutions to increase efficiency and efficacy as well as meet requirements in line with the clients' expectations. Furthermore, improving the level of security requires us to keep pace with the best technological innovations and solutions, thus, we believe that NCR is capable of providing distinguished ATM and network monitoring solutions, as contained in the memorandum of partnership that we signed today. In this context, we would like to thank all those who contributed to the conclusion of this partnership, whether QIIB or NCR Staff."

By virtue of this agreement, NCR will provide QIIB with solutions to monitor and handle any problems, emergencies or necessary updates to the Bank's ATM network in a fast and efficient manner as well as solutions to resolve problems remotely.

"Consumers today are demanding financial services when and where they want without delay. Delivering these services in a fast, efficient and secure way is a key factor in retaining customers," said Hicham Yamout, NCR General Manager for Qatar. "Our association with QIIB for a long-term agreement reiterates their confidence in our solutions to deliver exceptional customer experience with highest levels of services uptime, security and reliability."

About QIIB

QIIB was founded in 1990 as the second Islamic bank in Qatar and is currently the third-largest bank in terms of assets and market value. It began operations in 1991 and is listed on the Qatar Exchange. The Bank provides comprehensive banking services to its clients through a country-wide network of branches. The Bank also has diverse regional and international partnerships.

About NCR Corporation

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables nearly 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia, USA with approximately 29,000 employees and does business in 180 countries.

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