



Alaska Becomes 50th U.S. State to Launch NCR Interactive Teller

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Interactive technology will enable Matanuska Valley Federal Credit Union members to bank with teller live via ATMs

DULUTH, Ga.--(BUSINESS WIRE)--Feb. 22, 2017-- [NCR Corporation](#) (NYSE: NCR), a global leader in omni-channel solutions, today announced that Palmer, Alaska-based [Matanuska Valley Federal Credit Union](#) (MVFCU) has begun deploying NCR Interactive Teller machines at its branch locations. This unique technology lets users interact with their financial institution's remotely located video teller via high-quality video and audio.

NCR Interactive Teller enables a centrally located teller to take full remote control of all modules on the device while engaging the customer over two-way, real-time video conversation, delivering a highly personalized experience. This technology is of particular value to users seeking on-the-go access to the unique knowledge and support of their financial institution's tellers.

"Adding NCR's Interactive Teller to our network of branches and ATMs was a natural next step in our commitment toward providing easier and more accessible service to our members," said Ed Gravley, Chief Operating Officer at Matanuska Valley Federal Credit Union. "Many of our members either commute to Anchorage or are located in remote areas, and this will benefit those unable to visit a branch during traditional hours."

MVFCU has begun installing Interactive Teller-enabled ATMs at branch locations in Palmer and Wasilla, with plans to expand to Anchorage in the future.

"We are increasingly seeing our financial institution customers look for ways to enable their members to bank in a fast, reliable way that also fits into their lives," said Martin Shires, GM of Global Branch Transformation Marketing at NCR Corporation. "MVFCU and its members are in good company, joining a network of more than 330 North American financial institutions who have brought NCR Interactive Teller into their omni-channel banking offerings."

About NCR Corporation

NCR Corporation (NYSE: NCR) is a leader in omni-channel solutions, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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About Matanuska Valley FCU

MVFCU is a financial cooperative that serves over 45,000 members in the Anchorage and Matanuska Susitna Borough, Alaska as well as Waipahu, Hawaii. Their mission is to build better financial futures for their membership through financial knowledge and services.



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