

NCR VOYIX

Sparkasse KölnBonn Selects NCR to Increase Availability and Security of its ATM Network

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NCR delivers product and service package to Germany's second largest savings bank

AUGSBURG, Germany--(BUSINESS WIRE)--Aug. 14, 2013-- [NCR Corporation \(NYSE: NCR\)](#), the global leader in consumer transaction technologies, today announced it has begun modernizing the ATM network of Sparkasse KölnBonn, the second largest savings bank and one of the largest regional financial institutes in Germany, with [NCR SelfServ™ 26](#). The package of NCR's most advanced cash dispense ATMs and an integrated anti-skimming solution, backed by [NCR Second Line Maintenance](#) (SLM) and installation services, offers a secure and reliable customer experience.

NCR's experience as the market leader in ATMs, the performance and reliability of SelfServ ATMs and the integrated state-of-the-art anti-skimming solution convinced the savings bank to start installing 74 indoor/outdoor ATMs designed for locations with limited space. A unique self-healing technology allows the ATMs to automatically and quickly recover from "soft" failures with no need for service intervention, and a typical Second Line Maintenance response time of 4 hours ensures maximum uptime, thus increasing the return on investment of the ATM network.

NCR is responsible for the complete management of the replacement project including all appropriate construction. The advantage: NCR can pre-install the systems in the central warehouse of the bank, connect each of them to the data center, test and then deliver the already operational NCR SelfServ systems and install them on site. The time required for the software installation of the self-service systems, which normally takes three and a half hours, is reduced to only ten minutes, reducing downtime during the installation process. Furthermore, the promised fixed price for all goods and services delivered out of one hand enables the bank to calculate the exact costs. The entire replacement project will be completed by this autumn.

"We are delighted to have earned the trust of the second largest savings bank in Germany because of our innovative technology and excellent know-how. The savings bank and its customers will profit from maximum uptime and security thanks to our self-service systems and the services we provide," said Harald Heinz, Area Industry Leader for Financial Services at NCR, responsible for the DACH region.

About Sparkasse KölnBonn

Sparkasse KölnBonn is the largest municipal savings bank in Germany and the most important financial institution in the region, with total assets of around 28.78 billion Euros and more than 4,600 employees. The bank has around one million customers and more than 100 offices. Sparkasse KölnBonn offers consumers and businesses a comprehensive range of services in the areas of finance, pensions and asset accumulation, payments and loans. They are also one of the biggest promoters in the fields of education, sports, culture, social affairs and labour.

www.sparkasse-koelnbonn.de

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About NCR

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 300 million transactions daily across the retail, financial, travel, hospitality, telecom and technology industries. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 26,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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