



## NCR Helps First Bank Evolve Self-Service Banking with Branch Transformation and Allpoint Network

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ATLANTA--(BUSINESS WIRE)--Aug. 10, 2023-- [NCR Corporation](#) (NYSE: NCR), a leading enterprise technology provider, today announced that \$6.6 billion-asset [First Bank](#) has joined NCR's [Allpoint Network](#), allowing customers to easily access and deposit cash at trusted retail locations across the country. NCR also enabled First Bank to transform its branches through the addition of almost 200 [NCR Interactive Teller Machines](#) (ITMs), bringing more self-service options to First Bank customers.

First Bank has a unique geographic footprint, with locations throughout the greater St. Louis area, Illinois and California. By joining NCR's Allpoint Network, which includes more than 55,000 surcharge-free ATMs across the world, First Bank is able to extend customers' access to cash even when they're not near a First Bank branch.

At the same time, First Bank is transforming its branch model, working with NCR to add almost 200 NCR Interactive Teller Machines (ITMs) at its branches, enhancing the self-service banking options available, extending the hours select services are offered to customers, and enabling the bank to offer more convenient banking to its customers and operate more efficiently.

"Cash continues to be extremely important to our customers, from college students to those who travel," explained Erin Erhart, director of product management, First Bank. "NCR's Allpoint Network is expansive and reliable, helping our customers access their money surcharge-free wherever they are. By joining the network and working with NCR on our branch transformation strategy, we can match the service delivery of the biggest banks while still maintaining our close, personal customer relationships."

First Bank also leverages Allpoint+, which offers deposit accepting capabilities at nearly 2,000 locations across the country. Erhart continued, "Allpoint+ makes it possible for those who move to areas without a physical branch to continue to conveniently bank with us. Being able to provide customers with easy cash in and cash out capabilities at trusted retail brands has given us a notable competitive advantage."

"The ability to conveniently access cash and perform everyday banking activities via self-service has become a critical part of financial institutions' success," said Stuart Mackinnon, EVP, ATM Group, NCR Banking. "With our Allpoint Network and branch transformation expertise, financial institutions like First Bank are optimizing their physical footprints, allowing customers across the country to bank when and where they want."

### About NCR Corporation

NCR Corporation (NYSE: NCR) is a leader in transforming, connecting and running technology platforms for self-directed banking, stores and restaurants. NCR is headquartered in Atlanta, Georgia, with 35,000 employees globally. NCR is a trademark of NCR Corporation in the United States and other countries.

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