



Travel Industry Leader to Use Teradata Platform for CRM Data Warehousing; Extensive Sabre Benchmarking Test Reconfirms Teradata's Scalability and Manageability

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DAYTON, Ohio, Oct 3, 2002 (BUSINESS WIRE) -- Teradata, a division of NCR Corporation (NYSE:NCR), announced today that Sabre Holdings Corporation will use Teradata for its customer relationship management (CRM) data warehouse project after conducting extensive benchmarking tests.

Sabre performed a comprehensive benchmarking program with Teradata and other vendors to demonstrate their ability to support the project's unique requirements: 2,000 concurrent queries with at least 10 table joins in each, daily query volumes of more than 18,000, expected data volumes to exceed 8.4 terabytes, concurrent data loading of 750 records per second from the Sabre reservation system, tactical query response time of less than two seconds and system availability 99.9 percent of the time. ("Table joins" combine data from different data tables to enable users to obtain answers to queries.)

Sabre set up an extensive benchmark with decision criteria based on system scalability (the ability to handle increased data volumes, query volumes and query complexity), system manageability, system security, conformation to industry standards and vendor support.

The benchmark test suite was conducted in three phases to measure performance scalability and system manageability as the system grows. Teradata successfully completed all phases of the benchmark.

"Teradata performed extremely well on the benchmark and we are pleased to have them as our customer relationship management data warehousing platform, said Greg Webb, senior vice president of product marketing, Sabre Holdings Corporation.

As part of the agreement, Teradata plans to invest additional resources to further customize the Teradata CRM application suite for the travel industry. These features will drive operational efficiencies for Sabre constituents and improve overall customer services.

About Teradata Division

Teradata, a division of NCR Corporation (NYSE:NCR), is the global leader in enterprise data warehousing and enterprise analytic technologies and services. For more information, visit www.teradata.com.

About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's ATMs, retail systems, Teradata data warehouses and IT services provide Relationship Technology(TM) solutions that maximize the value of customer interactions. Based in Dayton, Ohio, NCR (www.ncr.com) employs approximately 30,400 people worldwide.

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