

=====

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15 (d) OF THE
SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2001

Commission File Number 001-00395

NCR CORPORATION
(Exact name of registrant as specified in its charter)

Maryland
(State or other jurisdiction of
incorporation or organization)

31-0387920
(I.R.S. Employer
Identification No.)

1700 South Patterson Blvd.
Dayton, Ohio 45479
(Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: (937) 445-5000

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Number of shares of common stock, \$0.01 par value per share, outstanding as of April 30, 2001 was 96,479,528.

TABLE OF CONTENTS

PART I. Financial Information

	Description -----	Page ----
Item 1.	Financial Statements	
	Condensed Consolidated Statements of Operations (Unaudited) Three Months Ended March 31, 2001 and 2000	3
	Condensed Consolidated Balance Sheets (Unaudited) March 31, 2001 and December 31, 2000	4
	Condensed Consolidated Statements of Cash Flows (Unaudited) Three Months Ended March 31, 2001 and 2000	5
	Notes to Condensed Consolidated Financial Statements	6
Item 2.	Management's Discussion and Analysis of Financial Condition and Results of Operations	10
Item 3.	Quantitative and Qualitative Disclosures about Market Risk	16

PART II. Other Information

	Description -----	Page ----
Item 4.	Submission of Matters to a Vote of Security Holders	17
Item 6.	Exhibits and Reports on Form 8-K	18
	Signatures	19

Part I. Financial Information

Item 1. FINANCIAL STATEMENTS

CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS
(Unaudited)
In millions, except per share amounts

	Three Months Ended March 31 2001	2000
	-----	-----
Revenue		
Products	\$ 690	\$ 629
Services	686	626
	-----	-----
Total Revenue	1,376	1,255
Cost of Products	442	412
Cost of Services	524	485
Selling, General and Administrative Expenses	353	306
Research and Development Expenses	76	70
	-----	-----
Total Operating Expenses	1,395	1,273
	-----	-----
(Loss) from Operations	(19)	(18)
Interest (Expense)	(4)	(2)
Other Income/(Expense), Net	(3)	15
	-----	-----
(Loss) before Income Taxes and Cumulative Effect of Accounting Change	(26)	(5)
Income Tax Expense/(Benefit)	(147)	-
	-----	-----
Income/(Loss) before Cumulative Effect of Accounting Change	121	(5)
Cumulative Effect of Accounting Change, Net of Tax	(4)	-
	-----	-----
Net Income/(Loss)	\$ 117	\$ (5)
	=====	=====
Net Income/(Loss) per Common Share		
Basic before Cumulative Effect of Accounting Change	\$ 1.26	\$ (0.05)
Cumulative Effect of Accounting Change	(0.04)	-
	-----	-----
Basic	\$ 1.22	\$ (0.05)
	=====	=====
Diluted before Cumulative Effect of Accounting Change	\$ 1.22	\$ (0.05)
Cumulative Effect of Accounting Change	(0.04)	-
	-----	-----
Diluted	\$ 1.18	\$ (0.05)
	=====	=====
Weighted Average Common Shares Outstanding		
Basic	95.7	93.9
Diluted	99.3	96.5

See notes to condensed consolidated financial statements.

CONDENSED CONSOLIDATED BALANCE SHEETS
(Unaudited)
In millions, except per share amounts

	March 31 2001	December 31 2000
	-----	-----
Assets		
Current assets		
Cash, cash equivalents and short-term investments	\$ 325	\$ 357
Accounts receivable, net	1,092	1,338
Inventories	329	288
Other current assets	250	251
	-----	-----
Total Current Assets	1,996	2,234
Reworkable service parts, net	219	218
Property, plant and equipment, net	730	742
Other assets	1,851	1,912
	-----	-----
Total Assets	\$ 4,796	\$ 5,106
	=====	=====
Liabilities and Stockholders' Equity		
Current liabilities		
Short-term borrowings	\$ 123	\$ 96
Accounts payable	406	521
Payroll and benefits liabilities	221	260
Customer deposits and deferred service revenue	432	344
Other current liabilities	401	615
	-----	-----
Total Current Liabilities	1,583	1,836
Long-term debt	10	11
Pension and indemnity liabilities	323	332
Postretirement and postemployment benefits liabilities	446	466
Other liabilities	542	676
Minority interests	21	27
	-----	-----
Total Liabilities	2,925	3,348
	-----	-----
Commitments and Contingencies (Note 5)		
Stockholders' Equity		
Preferred stock: par value \$0.01 per share, 100.0 shares authorized, no shares issued or outstanding at March 31, 2001 and December 31, 2000, respectively	-	-
Common stock: par value \$0.01 per share, 500.0 shares authorized, 99.3 and 95.2 shares issued and outstanding at March 31, 2001 and December 31, 2000, respectively	1	1
Paid-in capital	1,155	1,156
Retained earnings	761	644
Accumulated other comprehensive income	(46)	(43)
	-----	-----
Total Stockholders' Equity	1,871	1,758
	-----	-----
Total Liabilities and Stockholders' Equity	\$ 4,796	\$ 5,106
	=====	=====

See notes to condensed consolidated financial statements.

CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
(Unaudited)
In millions

	Three Months Ended March 31 2001	2000
	-----	-----
Operating Activities		
Net Income/(Loss)	\$ 117	\$ (5)
Adjustments to reconcile net income/(loss) to net cash provided by/(used in) operating activities:		
Depreciation and amortization	105	94
Deferred income taxes	(131)	2
Net gain on sales of assets	1	1
Changes in assets and liabilities:		
Receivables	248	74
Inventories	(40)	12
Current payables	(184)	(136)
Customer deposits and deferred service revenue	88	134
Timing of disbursements for employee severance and pension	(59)	(69)
Other assets and liabilities	(122)	(83)
	-----	-----
Net Cash Provided by Operating Activities	23	24
	-----	-----
Investing Activities		
Short-term investments, net	(10)	(20)
Net expenditures and proceeds for service parts	(25)	(31)
Expenditures for property, plant and equipment	(53)	(64)
Proceeds from sales of property, plant and equipment	2	23
Business acquisitions and investments	(3)	(25)
Other investing activities, net	(7)	(27)
	-----	-----
Net Cash (Used in) Investing Activities	(96)	(144)
	-----	-----
Financing Activities		
Purchases of Company common stock	(34)	(2)
Short-term borrowings, net	27	2
Long-term borrowings, net	(1)	(2)
Other financing activities, net	34	24
	-----	-----
Net Cash Provided by Financing Activities	26	22
	-----	-----
Effect of exchange rate changes on cash and cash equivalents	5	(15)
	-----	-----
(Decrease) in Cash and Cash Equivalents	(42)	(113)
Cash and Cash Equivalents at Beginning of Period	347	571
	-----	-----
Cash and Cash Equivalents at End of Period	\$ 305	\$ 458
	=====	=====

See notes to condensed consolidated financial statements.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

1. BASIS OF PRESENTATION

The accompanying condensed consolidated financial statements have been prepared by NCR Corporation (NCR or the Company) without audit pursuant to the rules and regulations of the Securities and Exchange Commission and, in the opinion of management, include all adjustments (consisting of normal recurring adjustments) necessary for a fair presentation of the consolidated results of operations, financial position, and cash flows for each period presented. The consolidated results for interim periods are not necessarily indicative of results to be expected for the full year. These financial statements should be read in conjunction with NCR's 2000 Annual Report to Stockholders and Form 10-K for the year ended December 31, 2000.

Certain prior year amounts have been reclassified to conform to the 2001 presentation.

2. RECENTLY ISSUED ACCOUNTING PRONOUNCEMENTS

NCR adopted Statement of Financial Accounting Standards No. 133, "Accounting for Derivative Instruments and Hedging Activities" (SFAS 133), as amended by Statement of Financial Accounting Standards No. 138, "Accounting for Certain Derivative Instruments and Certain Hedging Activities - an Amendment of FASB Statement No. 133" (SFAS 138), on January 1, 2001. SFAS 133 and SFAS 138 require that all derivative instruments be recorded on the balance sheet at their fair value. Changes in the fair value of derivatives are recorded each period in current earnings or other comprehensive income, depending on whether a derivative is designated as part of a hedge transaction and, if it is, the type of hedge transaction. For fair value hedge transactions in which the Company is hedging changes in the fair value of an asset, liability or firm commitment, changes in the fair value of the derivative instrument will be offset in the income statement by changes in the hedged item's fair value. For cash flow hedge transactions in which the Company is hedging the variability of cash flows related to a variable rate asset, liability or a forecasted transaction, changes in the fair value of the derivative instrument will generally be reported in other comprehensive income. The gains and losses on the derivative instrument that are reported in other comprehensive income will be reclassified to earnings in the periods in which earnings are impacted by the variability of the cash flows of the hedged item. To the extent that a qualifying hedge is terminated or ceases to be effective as a hedge, any deferred gains and losses recorded in other comprehensive income to that point continue to be deferred and are included in the basis of the underlying transaction. To the extent anticipated transactions are no longer likely to occur, the related hedges are closed with gains or losses recognized in earnings in the current period.

On January 1, 2001, NCR recorded net-of-tax, cumulative-effect-type losses of \$6 million and \$4 million, in accumulated other comprehensive income and net income, respectively, to recognize at fair value all derivative instruments that will be designated as hedging instruments.

3. SUPPLEMENTAL FINANCIAL INFORMATION (in millions)

	Three Months Ended March 31	
	2001	2000
Comprehensive Income		
Net income	\$ 117	\$ (5)
Other comprehensive income/(loss), net of tax:		
Unrealized gain/(loss) on securities	6	(8)
SFAS 133 unrealized gain	6	-
Additional minimum pension liability	(6)	6
Currency translation adjustments	(9)	(10)
Total comprehensive income	\$ 114	\$ (17)

	March 31 2001	December 31 2000
Cash, Cash Equivalents and Short-Term Investments		
Cash and cash equivalents	\$ 305	\$ 347
Short-term investments	20	10
Total cash, cash equivalents and short-term investments	\$ 325	\$ 357
Inventories		
Finished goods	\$ 250	\$ 219
Work in process and raw materials	79	69
Total inventories	\$ 329	\$ 288

4. SEGMENT INFORMATION

NCR categorizes its operations into six reportable operating segments: Data Warehousing, Financial Self Service, Retail Store Automation, Systemedia, Payment and Imaging, and Other. Each of these segments includes hardware, software, professional consulting, customer support and maintenance services, and third party applications and technologies. Customer support services include staging and implementation services, networking, multi-vendor integration services, consulting services, solution-specific support services and outsourcing solutions.

The following tables present data for revenue and operating income/(loss) by operating segment for the quarters ended March 31 (in millions):

	Three Months Ended March 31	
	2001	2000
Revenue		
Data Warehousing	\$ 282	\$ 239
Financial Self Service	336	311
Retail Store Automation	286	266
Systemedia	116	114
Payment and Imaging	73	71
Other	283	254
Consolidated revenue	\$ 1,376	\$ 1,255

	Three Months Ended March 31	
	2001	2000
Operating Income/(Loss)		
Data Warehousing	\$ (10)	\$ (19)
Financial Self Service	35	19
Retail Store Automation	(13)	(27)
Systemedia	(1)	4
Payment and Imaging	12	7
Other	(1)	12
Special items (1)	(41)	(14)
Consolidated operating (loss)	\$ (19)	\$ (18)

(1) 2001 - Significant special items represent charges related to the write down of loans and receivables with Credit Card Center (\$39 million) and integration charges related to the acquisition of 4Front Technologies, Inc. (\$2 million).

2000 - Significant special items represent restructuring and other related charges (\$14 million) in connection with the 1999 restructuring plan.

5. CONTINGENCIES

In the normal course of business, NCR is subject to various regulations, proceedings, lawsuits, claims and other matters, including actions under laws and regulations related to the environment and health and safety, among others. NCR believes the amounts provided in its consolidated financial statements, as prescribed by generally accepted accounting principles, are adequate in light of the probable and estimable liabilities. However, there can be no assurances that the actual amounts required to discharge alleged liabilities from various lawsuits, claims, legal proceedings and other matters, including the Fox River matter discussed below, and to comply with applicable laws and regulations, will not exceed the amounts reflected in NCR's consolidated financial statements or will not have a material adverse effect on its consolidated results of operations, financial condition and cash flows. Any amounts of costs that may be incurred in excess of those amounts provided as of March 31, 2001 cannot currently be determined.

Environmental Matters

NCR's facilities and operations are subject to a wide range of environmental protection laws, and NCR has investigatory and remedial activities underway at a number of facilities that it currently owns or operates, or formerly owned or operated, to comply, or to determine compliance, with such laws. Also, NCR has been identified, either by a government agency or by a private party seeking contribution to site cleanup costs, as a potentially responsible party (PRP) at a number of sites pursuant to various state and federal laws, including the Federal Water Pollution Control Act (FWPCA) and comparable state statutes, and the Comprehensive Environmental Response, Compensation and Liability Act of 1980, as amended (CERCLA), and comparable state statutes.

Various federal agencies, Native American tribes and the State of Wisconsin (Claimants) consider NCR to be a PRP under the FWPCA and CERCLA for alleged natural resource damages (NRD) and remediation liability with respect to the Fox River and related Green Bay environment (Fox River System) due to, among other things, sediment contamination in the Fox River System allegedly resulting in part from NCR's former carbonless paper manufacturing in Wisconsin. Claimants have also notified a number of other paper manufacturing companies of their status as PRPs resulting from their ongoing or former paper manufacturing operations in the Fox River Valley, and Claimants have entered into a Memorandum of Agreement among themselves to coordinate their actions, including the assertion of claims against the PRPs. Additionally, the federal NRD Claimants have notified NCR and the other PRPs of their intent to commence a NRD lawsuit, but have not as yet instituted litigation. In addition, one of the Claimants, the United States Environmental Protection Agency (USEPA), has formally proposed the Fox River for inclusion on the CERCLA National Priorities List. In February 1999, the State of Wisconsin made available for public review a draft remedial investigation and feasibility study (RI/FS), which outlines a variety of alternatives for addressing the Fox River sediments. While the draft RI/FS did not advocate any specific alternative or combination of alternatives, the estimated total costs provided in the draft RI/FS ranged from \$0 for no action (which appears to be an unlikely choice) to between \$143 million and \$721 million depending on the alternative selected. The USEPA has indicated that the final RI/FS will likely be issued in the second or third quarter of 2001 and that a decision on the anticipated remedial action will be made in the third or fourth quarter of 2001. During the fourth quarter of 2000, the federal Claimants released a proposed Restoration and Compensation Determination Plan (RCDP). The range of damages in the proposed RCDP is from \$176 million to \$333 million. NCR, in conjunction with the other PRPs, has developed a substantial body of evidence that it believes should demonstrate that selection of alternatives involving river-wide restoration/remediation, particularly massive dredging, would be inappropriate and unnecessary. However, because there is ongoing debate within the scientific, regulatory, legal, public policy and legislative communities over how to properly manage large areas of contaminated sediments, NCR believes there is a high degree of uncertainty about the appropriate scope of alternatives that may ultimately be required by the Claimants. An accurate estimate of NCR's ultimate share of restoration/remediation and damages liability cannot be made at this time due to uncertainties with respect to: the scope and cost of the potential alternatives; the outcome of further federal and state NRD assessments; the amount of NCR's share of such restoration/remediation expenses; the timing of any restoration/remediation; the evolving nature of restoration/remediation technologies and governmental policies; the contributions from other parties; and the recoveries from insurance carriers and other indemnitors. NCR believes the other currently named PRPs would be required and able to pay substantial shares toward restoration and remediation, and that there are additional parties, some of which have substantial resources, that may also be liable. Further, in 1978 NCR sold the business to which the claims apply, and NCR and the buyer have reached an interim settlement agreement under which the parties are sharing both defense and liability costs.

It is difficult to estimate the future financial impact of environmental laws, including potential liabilities. NCR accrues environmental provisions when it is probable that a liability has been incurred and the amount or range of the liability is

reasonably estimable. Provisions for estimated losses from environmental restoration and remediation are, depending on the site, based primarily on internal and third-party environmental studies, estimates as to the number and participation level of any other PRPs, the extent of the contamination, and the nature of required remedial and restoration actions. Accruals are adjusted as further information develops or circumstances change. Management expects that the amounts accrued from time to time will be paid out over the period of investigation, negotiation, remediation and restoration for the applicable sites, which, as to the Fox River site, may be 10 to 20 years or more. The amounts provided for environmental matters in NCR's consolidated financial statements are the estimated gross undiscounted amounts of such liabilities, without deductions for insurance or third-party indemnity claims. Except for the sharing arrangement described above with respect to the Fox River, in those cases where insurance carriers or third-party indemnitors have agreed to pay any amounts and management believes that collectibility of such amounts is probable, the amounts are reflected as receivables in the consolidated financial statements.

6. STOCK REPURCHASE PROGRAM

During the first quarter of 2001, NCR repurchased approximately 450,000 shares of its stock for approximately \$20 million as part of the systematic repurchase program authorized in December of 2000. These shares were repurchased on the open market and through privately negotiated transactions at an average price of \$44.47 per share. In addition to this plan, there is approximately \$181 million remaining under a separate authorization received from NCR's Board of Directors in October 1999.

7. EARNINGS PER SHARE

Basic earnings per share are calculated by dividing net income by the weighted average number of shares outstanding during the reported period. The calculation of diluted earnings per share is similar to basic, except that the weighted average number of shares outstanding include the additional dilution from potential common stock such as stock options and restricted stock awards, when appropriate.

8. OTHER DEVELOPMENTS

In March 2001, NCR announced concerns about the ability of Credit Card Center (CCC), a distributor of ATM equipment into the U.S. small retailer marketplace, to repay an outstanding loan and accounts receivable to NCR. The Company has worked with CCC to develop stronger customer leasing support, but CCC's revenue growth has outpaced its capital and management resources, resulting in cash flow deficiencies that could impact its ability to repay its obligations to NCR. Although NCR will continue to work closely with CCC to successfully resolve these issues, the Company established a reserve in the first quarter of 2001 related to prior business with CCC of approximately \$40 million before tax or \$27 million after tax.

Item 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Results of Operations

We categorize our operations into six reportable operating segments: Data Warehousing, Financial Self Service, Retail Store Automation, Systemedia, Payment and Imaging, and Other. Each of these segments includes hardware, software, professional consulting, customer support and maintenance services, and third party applications and technologies. Customer support services include staging and implementation services, networking, multi-vendor integration services, consulting services, solution-specific support services and outsourcing solutions.

For the quarters ended March 31, the effects of significant special items have been excluded from the gross margin, operating expenses and operating income amounts presented and discussed below.

In millions	2001	2000
Consolidated revenue	\$ 1,376	\$ 1,255
Consolidated gross margin (1)	411	371
Consolidated operating expenses:		
Selling, general and administrative expenses (2)	313	305
Research and development expenses	76	70
Consolidated income/(loss) from operations	\$ 22	\$ (4)

- (1) 2001 - Significant special items represent integration charges related to the acquisition of 4Front Technologies, Inc. (\$1 million).
2000 - Significant special items represent restructuring and other related charges (\$13 million) in connection with the 1999 restructuring plan.
- (2) 2001 - Significant special items represent charges related to the write down of loans and receivables with Credit Card Center (\$39 million) and integration charges related to the acquisition of 4Front Technologies, Inc.(\$1 million).
2000 - Significant special items represent restructuring and other related charges (\$1 million) in connection with the 1999 restructuring plan.

Revenue: Revenue for the three months ended March 31, 2001 was \$1,376 million, an increase of 10% from the first quarter of 2000. When adjusted for the impact of changes in currency exchange rates, revenue increased 13%.

The revenue improvement in the first quarter of 2001 compared to the prior year reflects broad-based revenue growth in our key solutions. By key solution, revenue in the first quarter of 2001 reflects increased sales in Data Warehousing of 18%, Retail Store Automation of 8% and Financial Self Service of 8%. Revenue growth in Data Warehousing was due primarily to increased sales of software and consulting services, and was further supported by more than a 20% increase in new customers versus the year ago period. The revenue growth in Retail Store Automation was driven primarily by increases in new product sales, such as self-checkout terminals and web-enabled kiosks. Financial Self Service revenues grew in the Americas and Asia Pacific regions, but were also enhanced by increased sales of our expanded functionality ATMs in the Europe/Middle East/Africa region.

Revenue in the first quarter of 2001 compared with the first quarter of 2000 increased 26% in the Asia Pacific region, excluding Japan, 14% in the Europe/Middle East/Africa region and 8% in the Americas region, offset by a decrease in Japan of 8%. The strong revenue growth in the Asia Pacific region, excluding Japan, reflects strong growth in sales of our Financial Self Service, Data Warehousing and Payment and Imaging solutions partially offset by declines in Retail Store Automation and our non-core solutions. When adjusted for the impact of changes in foreign currency exchange rates, revenue increased 36% in the Asia Pacific region, excluding Japan, 20% in the Europe/Middle East/Africa region and 2% in Japan. The Americas region comprised 53% of our total revenue in the first quarter of 2001, Europe/Middle East/Africa region comprised 29%, Asia Pacific comprised 10% and Japan comprised 8%.

Gross Margin and Operating Expenses: Gross margin as a percentage of revenue increased 0.3 percentage points to 29.9% in the first quarter of 2001 from 29.6% in the first quarter of 2000. Products gross margin increased 0.8 percentage points to 35.9% in the first quarter of 2001. Services gross margin decreased 0.2 percentage points to 23.8% in the first quarter of 2001.

Selling, general and administrative expenses increased \$8 million, or 3%, in the first quarter of 2001 from the first quarter of 2000. As a percentage of revenue, selling, general and administrative expenses were 22.7% in the first quarter of 2001 and 24.3% in the first quarter of 2000. Goodwill amortization included in selling, general and administrative expenses increased

\$13 million in the first quarter of 2001 compared to the prior year period. Research and development expenses increased \$6 million to \$76 million in the first quarter of 2001. As a percentage of revenue, research and development expenses were 5.5% in the first quarter of 2001 compared to 5.6% in the first quarter of 2000. The increase in research and development expenses reflects continuing investments in our strategic operating segments.

The net impact on operating results from our combined pension, post-retirement and post-employment plans is \$1 million additional expense in the first quarter of 2001 as compared to the first quarter of 2000.

Income Before Income Taxes and Cumulative Effect of Accounting Change: Operating income was \$22 million in the first quarter of 2001 compared to an operating loss of \$4 million in the first quarter of 2000.

Other expense, net, was \$7 million in the first quarter of 2001. Excluding a \$1 million charge for interest receivables related to Credit Card Center (CCC), other expense, net, was \$6 million in the first quarter of 2001 compared to other income, net, of \$13 million in the first quarter of 2000. The change versus the prior period was due primarily to lower interest income resulting from decreased cash and short-term investment balances. Cash and short-term investments decreased year-over-year as we have continued our acquisition and share repurchase initiatives.

Loss before income taxes and cumulative effect of accounting change was \$26 million in the first quarter of 2001 compared to a loss before income taxes of \$5 million in the first quarter of 2000.

Provision for Income Taxes: Income tax provisions for interim periods are based on estimated annual income tax rates calculated without the effect of significant special items. At an estimated effective tax rate of 33% for 2001, the first quarter income tax provision was \$5 million compared to a \$3 million provision in the first quarter of 2000.

The tax effect of special items was a \$152 million benefit in the first quarter of 2001 comprised of a \$138 million benefit resulting from the favorable resolution of an examination of prior year international activities and a \$14 million benefit resulting from 4Front Technologies integration and CCC-related charges. This compares to a \$3 million benefit in the prior year period resulting from restructuring and other related charges.

Including significant special items, the income tax benefit was \$147 million in the first quarter of 2001 compared to no income tax provision in the first quarter of 2000.

Financial Condition, Liquidity, and Capital Resources

Our cash, cash equivalents, and short-term investments totaled \$325 million at March 31, 2001 compared to \$357 million at December 31, 2000.

Operating Activities: We generated cash flows from operations of \$23 million in the first three months of 2001 compared to \$24 million in the first quarter of 2000. Receivable balances decreased \$248 million in the first quarter of 2001 versus a \$74 million decrease in the same period in 2000. Revenues in December of 2000 were \$176 million higher than in December of 1999 resulting in a commensurate increase in year-end receivables. Subsequent collection of these receivables, together with factoring of approximately \$80 million of international receivables, resulted in the year-over-year decrease. Inventory balances increased \$40 million in the first quarter of 2001 compared to a decrease of \$12 million in the first quarter of 2000. The increase in inventory in the first quarter of 2001 reflects higher backlogs, and is consistent with the historical trend. Customer deposits and deferred service revenue increased \$88 million in the first quarter of 2001 compared to an increase of \$134 million in the prior year period. The decline in 2001 versus the prior year quarter was due primarily to a change in the amount of advance deposits related to international orders, particularly in Japan.

Investing Activities: Net cash flows used in investing activities were \$96 million in the first quarter of 2001 and \$144 million in the first quarter of 2000. In 2001, we increased short-term investments by \$10 million compared to a \$20 million increase in 2000. Net expenditures and proceeds for service parts utilized \$25 million of cash in the first three months of 2001 compared to a use of \$31 million in the same period of 2000. Capital expenditures were \$53 million for the first quarter of 2001 and \$64 million for the comparable period in 2000. Proceeds from sales of property, plant and equipment generated cash of \$2 million compared to \$23 million in the prior year period. The prior year period included \$4 million of sales related to our strategy to reduce our owned, excess real estate. Business acquisitions and investments used \$3 million in the first quarter of 2001 compared to \$25 million in the first quarter of 2000.

Financing Activities: Net cash provided by financing activities was \$26 million in the first quarter of 2001 and \$22 million in the first quarter of 2000. In the first quarter of 2001, we utilized \$34 million of cash in the repurchase of Company common stock pursuant to the stock repurchase program compared to a \$2 million use in the same period in 2000. Short-term borrowings generated cash of \$27 million in the first three months of 2001, compared to generating \$2 million in the same prior year period. In the first quarter of 2001, other financing activities provided \$34 million compared to \$24 million in the first quarter of 2000. Other financing activities primarily relates to share activity under our stock option and employee stock purchase plans.

We believe that cash flows from operations, the credit facility, and other short- and long-term financings, if any, will be sufficient to satisfy our future working capital, research and development, capital expenditure, and other financing requirements for the foreseeable future.

In March 2001, we announced concerns about the ability of Credit Card Center (CCC), a distributor of ATM equipment into the U.S. small retailer marketplace, to repay an outstanding loan and accounts receivable to NCR. We have worked with CCC to develop stronger customer leasing support, but CCC's revenue growth has outpaced its capital and management resources, resulting in cash flow deficiencies that could impact its ability to repay its obligations to NCR. Although we will continue to work closely with CCC to successfully resolve these issues, we established a reserve in the first quarter of 2001 related to prior business with CCC of approximately \$40 million before tax or \$27 million after tax.

Factors That May Affect Future Results

This quarterly report and other documents that we file with the Securities and Exchange Commission, as well as other oral or written statements we may make from time to time, contain information based on management's beliefs and include forward-looking statements (within the meaning of the Private Securities Litigation Reform Act of 1995) that involve a number of known and unknown risks, uncertainties and assumptions. These forward-looking statements are not guarantees of future performance, and there are a number of factors, including those listed below, which could cause actual outcomes and results to differ materially from the results contemplated by such forward-looking statements. We do not undertake any obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

Competition

Our ability to compete effectively within the technology industry is critical to our future success.

We compete in the intensely competitive information technology industry. This industry is characterized by rapidly changing technology, evolving industry standards, frequent new product introductions, price and cost reductions, and increasingly greater commoditization of products, making differentiation difficult. In addition, this intense competition increases pressure on gross margins that could impact our business and operating results. Our competitors include other large, successful companies in the technology industry such as: Diebold, Inc., International Business Machines (IBM), Oracle Corporation, Unisys Corporation and Wincor Nixdorf GmbH & Co., some of which have widespread penetration of their platforms. If we are unable to compete successfully, the demand for our solutions, including products and services, would decrease. Any reduction in demand could lead to fewer customer orders, a decrease in the prices of our products and services, reduced revenues, reduced margins, operating inefficiencies, reduced levels of profitability and loss of market share. These competitive pressures could impact our business and operating results.

Our future competitive performance depends on a number of factors, including our ability to: rapidly and continually design, develop and market, or otherwise obtain and introduce solutions and related products and services for our customers that are competitive in the marketplace; offer a wide range of solutions from web-enabled kiosks to enterprise data warehouses; offer solutions to customers that operate effectively within a computing environment, which include the integration of hardware and software from multiple vendors; offer products that are reliable and that ensure the security of data and information; offer high quality, high availability services; market and sell all of our solutions effectively and produce and deliver solutions at competitive operating margins.

Introduction of New Solutions

The solutions we sell are very complex, and we need to rapidly and successfully develop and introduce new solutions.

We operate in a very competitive, rapidly changing environment, and our future success depends on our ability to develop and introduce new solutions that our customers choose to buy. If we are unable to develop new solutions, our business and operating results would be impacted. This includes our efforts to rapidly develop and introduce data warehousing software applications. The development process for our complex solutions, including our software application development programs, requires high levels of innovation from both our developers and our suppliers of the components embedded in our solutions. In addition, the development process can be lengthy and costly. It requires us to commit a significant amount of resources to bring our business solutions to market. If we are unable to anticipate our customers' needs and technological trends accurately, or are otherwise unable to complete development efficiently, we would be unable to introduce new solutions into the market on a timely basis, if at all, and our business and operating results would be impacted. In addition, if we are unable to successfully market and sell both existing and newly developed solutions, such as our self-checkout and electronic shelf label solutions, our operating results would be impacted.

Our solutions, which contain both hardware and software products, may contain known as well as undetected errors which may be found after the products' introduction and shipment. While we attempt to fix errors that we believe would be considered critical by our customers prior to shipment, we may not be able to detect or fix all such errors, and this could result in lost revenues, delays in customer acceptance and incremental costs, which would all impact our operating results.

Reliance on Third Parties

Third party suppliers provide important elements to our solutions.

We rely on many suppliers for necessary parts and components to complete our solutions. In most cases, there are a number of vendors producing the parts and components that we utilize. However, there are some components that are purchased from single sources due to price, quality, technology or other reasons. For example, we depend on chips and microprocessors from Intel Corporation and operating systems from UNIX(R) and Microsoft Windows NT(R). Certain parts and components used in the manufacture of our ATMs and the delivery of some of our Store Automation solutions are also supplied by single sources. If we were unable to purchase the necessary parts and components from a particular vendor and we had to find an alternative supplier for such parts and components, our new and existing product shipments and solutions deliveries could be delayed, impacting our business and operating results.

We have, from time to time, formed alliances with third parties (such as the outsourcing arrangements with Solectron Corporation and others to manufacture hardware) that have complementary products, services and skills. These alliances introduce risks that we cannot control such as non-performance by third parties and difficulties with or delays in integrating elements provided by third parties into our solutions. The failure of third parties to provide high quality products or services that conform to the required specifications could impair the delivery of our solutions on a timely basis and impact our business and operating results.

Acquisitions and Alliances

Our ability to successfully integrate acquisitions or effectively manage alliance activities will help drive future growth.

As part of our overall solutions strategy, we intend to continue to make investments in companies, products, services and technologies, either through acquisitions, joint ventures or strategic alliances. Acquisitions and alliance activities inherently involve risks. The risks we may encounter include those associated with assimilating and integrating different business operations, corporate cultures, personnel, infrastructures and technologies or products acquired or licensed, retaining key employees and the potential for unknown liabilities within the acquired or combined business. The investment or alliance may also disrupt our ongoing business, or we may not be able to successfully incorporate acquired products, services or technologies into our solutions and maintain quality. Business acquisitions typically result in intangible assets being recorded and amortized in future years. Future operating results could be impacted if our acquisitions do not generate profitable results in excess of the related amortization expense.

Operating Result Fluctuations

We expect our revenues and operating results to fluctuate for a number of reasons.

Future operating results will continue to be subject to fluctuations based on a variety of factors, including:

Seasonality. Our sales are historically seasonal, with revenue higher in the fourth quarter of each year. During the three quarters ending in March, June and September, we have historically experienced less favorable results than in the quarter ending in December. Such seasonality also causes our working capital cash flow requirements to vary from quarter to

quarter depending on the variability in the volume, timing and mix of product sales. In addition, revenue in the third month of each quarter is typically higher than in the first and second months. These factors, among other things, make forecasting more difficult and may adversely affect our ability to predict financial results accurately.

Acquisitions and Alliances. As part of our solutions strategy, we intend to continue to acquire technologies, products and businesses as well as form strategic alliances and joint ventures. As these activities take place and we begin to include the financial results related to these investments, our operating results will fluctuate. For example, the acquisition of 4Front has and will continue to result in incremental customer services revenue, margin and operating expenses.

Multi-National Operations

Continuing to generate substantial revenues from our multi-national operations helps to balance our risks and meet our strategic goals.

Currently, approximately 59% of our revenues come from our international operations. We believe that our geographic diversity may help to mitigate some risks associated with geographic concentrations of operations (e.g., adverse changes in foreign currency exchange rates or business disruptions due to economic or political uncertainties). However, our ability to sell our solutions domestically in the United States and internationally is subject to the following risks, among others: general economic and political conditions in each country which could adversely affect demand for our solutions in these markets, as evidenced by the recent economic slowing in the U.S. retail industry; currency exchange rate fluctuations which could result in lower demand for our products as well as generate currency translation losses; currency changes such as the euro introduction which could affect cross border competition and pricing and require modifications to our offerings to accommodate the changeover; and changes to and compliance with a variety of local laws and regulations which may increase our cost of doing business in these markets or otherwise prevent us from effectively competing in these markets.

Employees

Hiring and retaining highly qualified employees helps us to achieve our business objectives.

Our employees are vital to our success, and our ability to attract and retain highly skilled technical, sales, consulting and other key personnel is critical as these key employees are difficult to replace. The expansion of high technology companies has increased demand and competition for qualified personnel. If we are not able to attract or retain highly qualified employees in the future, our business and operating results could be impacted.

Intellectual Property

As a technology company, our intellectual property portfolio is key to our future success.

Our intellectual property portfolio is a key component of our ability to be a leading technology and services solutions provider. To that end, we aggressively protect and work to enhance our proprietary rights in our intellectual property through patent, copyright, trademark and trade secret laws, and if our efforts fail, our business could be impacted. In addition, many of our offerings rely on technologies developed by others, and if we were not able to continue to obtain licenses for such technologies, our business would be impacted. Moreover, from time to time, we receive notices from third parties regarding patent and other intellectual property claims. Whether such claims are with or without merit, they may require significant resources to defend and, if an infringement claim is successful, in the event we are unable to license the infringed technology or to substitute similar non-infringing technology, our business could be adversely affected.

Environmental

Our historical and ongoing manufacturing activities subject us to environmental exposures.

We have been identified as a potentially responsible party in connection with the Fox River matter as further described in "Environmental Matters" under Note 6 of the Notes to Condensed Consolidated Financial Statements and we incorporate such discussion in this Management's Discussion and Analysis of Financial Condition and Results of Operations by reference and make it a part of this risk factor.

Contingencies

Like other technology companies, we face uncertainties with regard to regulations, lawsuits and other related matters.

We are subject to regulations, proceedings, lawsuits, claims and other matters, including those that relate to the environment, health and safety, and intellectual property. Such matters are subject to the resolution of many uncertainties; thus, outcomes

are not predictable with assurance. While we believe that amounts provided in our financial statements are currently adequate in light of the probable and estimable liabilities, there can be no assurances that the amounts required to discharge alleged liabilities from lawsuits, claims and other legal proceedings and environmental matters, and to comply with applicable environmental laws will not impact future operating results.

Recently Issued Accounting Pronouncements

We adopted Statement of Financial Accounting Standards No. 133, "Accounting for Derivative Instruments and Hedging Activities" (SFAS 133), as amended by Statement of Financial Accounting Standards No. 138, "Accounting for Certain Derivative Instruments and Certain Hedging Activities - an Amendment of FASB Statement No. 133" (SFAS 138) on January 1, 2001. SFAS 133 and SFAS 138 require that all derivative instruments be recorded on the balance sheet at their fair value. Changes in the fair value of derivatives are recorded each period in current earnings or other comprehensive income, depending on whether a derivative is designated as part of a hedge transaction and, if it is, the type of hedge transaction. For fair value hedge transactions in which we are hedging changes in the fair value of an asset, liability or firm commitment, changes in the fair value of the derivative instrument will be offset in the income statement by changes in the hedged item's fair value. For cash flow hedge transactions in which we are hedging the variability of cash flows related to a variable rate asset, liability or a forecasted transaction, changes in the fair value of the derivative instrument will generally be reported in other comprehensive income. The gains and losses on the derivative instrument that are reported in other comprehensive income will be reclassified to earnings in the periods in which earnings are impacted by the variability of the cash flows of the hedged item. To the extent that a qualifying hedge is terminated or ceases to be effective as a hedge, any deferred gains and losses recorded in other comprehensive income to that point continue to be deferred and are included in the basis of the underlying transaction. To the extent anticipated transactions are no longer likely to occur, the related hedges are closed with gains or losses recognized in earnings in the current period.

On January 1, 2001, we recorded net-of-tax, cumulative-effect-type losses of \$6 million and \$4 million, in accumulated other comprehensive income and net income, respectively, to recognize at fair value all derivative instruments that will be designated as hedging instruments.

Item 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Market Risk

- - - - -

We are exposed to market risk, including changes in foreign currency exchange rates and interest rates. We use a variety of measures to monitor and manage these risks, including derivative financial instruments. Since a substantial portion of our operations and revenue occur outside the United States, and in currencies other than the U.S. dollar, our results can be significantly impacted by changes in foreign currency exchange rates. To manage our exposures to changes in currency exchange rates, we enter into various derivative financial instruments such as forward contracts and options. These instruments generally mature within 12 months. At inception, select derivative instruments are designated as hedges of inventory purchases and sales, and of certain financing transactions that are firmly committed or forecasted. Generally, gains and losses on qualifying hedged transactions are recorded in other comprehensive income and recognized in the determination of income when the underlying transactions are realized, canceled or otherwise terminated. When hedging certain foreign currency transactions of a long-term investment nature, gains and losses are recorded in the currency translation adjustment component of stockholders' equity. Gains and losses on other foreign exchange contracts are recognized in other income or expense as exchange rates change.

For purposes of potential risk analysis, we use sensitivity analysis to quantify potential impacts that market rate changes may have on the fair values of our hedge portfolio. The sensitivity analysis represents the hypothetical changes in value of the hedge position and does not reflect the related gain or loss on the forecasted underlying transaction. As of March 31, 2001 and 2000, a 10% appreciation in the value of the U.S. dollar against foreign currencies from the prevailing market rates would result in a \$40 million increase or a \$9 million dollar increase in the fair value of the hedge portfolio, respectively. Conversely, a 10% depreciation of the U.S. dollar against foreign currencies from the prevailing market rates would result in an \$6 million decrease or a \$20 million increase in the fair value of the hedge portfolio as of March 31, 2001 and 2000, respectively.

The interest rate risk associated with our borrowing and investing activities at March 31, 2001 was not material in relation to our consolidated financial position, results of operations and cash flows. We generally do not use derivative financial instruments to alter the interest rate characteristics of our investment holdings or debt instruments.

We are potentially subject to concentrations of credit risk on accounts receivable and financial instruments such as hedging instruments, short-term investments and cash and cash equivalents. Credit risk includes the risk of nonperformance by counterparties. The maximum potential loss may exceed the amount recognized on the balance sheet. Exposure to credit risk is managed through credit approvals, credit limits, selecting major international financial institutions (as counterparties to hedging transactions) and monitoring procedures. Our business often involves large transactions with customers, and if one or more of those customers were to default in its obligations under applicable contractual arrangements, we could be exposed to potential significant losses. However, we believe that the reserves for potential losses are adequate. At March 31, 2001 and 2000, we did not have any major concentration of credit risk related to financial instruments.

Part II. Other Information

Item 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS

There were no matters submitted to a vote of security holders during the first quarter of 2001. NCR's Annual Meeting of Stockholders was held on April 18, 2001. At the Annual Meeting, stockholders voted on two matters: a proposal to elect Linda Fayne Levinson and James R. Long as Class B directors, and a proposal to approve the appointment of PricewaterhouseCoopers LLP as the Company's independent accountants for 2001. The numbers of shares voted with respect to each matter required to be reported herein are as follows:

1. Election of Class B Directors:

Linda Fayne Levinson	For: 82,398,502	Withheld: 663,137
James R. Long	For: 82,412,933	Withheld: 648,706

2. Approve appointment of PricewaterhouseCoopers LLP as independent accountants for 2001.

For:	82,120,811
Against:	598,495
Abstain:	342,333

Item 6. EXHIBITS AND REPORTS ON FORM 8-K

(a) Exhibits

- 3.1 Articles of Amendment and Restatement of NCR Corporation as amended May 14, 1999 (incorporated by reference to Exhibit 3.1 from the NCR Corporation Form 10-Q for the period ended June 30, 1999) and Articles Supplementary of NCR Corporation (incorporated by reference to Exhibit 3.1 from the NCR Corporation Annual Report on Form 10-K for the year ended December 31, 1996 (the "1996 NCR Annual Report")).
- 3.2 Bylaws of NCR Corporation, as amended and restated on February 3, 2000 (incorporated by reference to Exhibit 3.2 from the NCR Corporation Annual Report on Form 10-K for the year ended December 31, 1999).
- 4.1 Common Stock Certificate of NCR Corporation (incorporated by reference to Exhibit 4.1 from the NCR Corporation Annual Report on Form 10-K for the year ended December 31, 1999).
- 4.2 Preferred Share Purchase Rights Plan of NCR Corporation, dated as of December 31, 1996, by and between NCR Corporation and The First National Bank of Boston (incorporated by reference to Exhibit 4.2 from the 1996 NCR Annual Report).
- 10.1(a) Agreement and Plan of Merger by and among NCR Corporation, NCR Merger Sub Inc. and 4Front Technologies, Inc. dated August 2, 2000 (incorporated by reference to Annex A from the 4Front Technologies, Inc. Notice of Annual Meeting of Stockholders and Proxy Statement dated September 25, 2000)
- 10.1(b) Amendment to Agreement and Plan of Merger by and among NCR Corporation, NCR Merger Sub Parent, Inc., NCR Merger Sub Inc., and 4Front Technologies, Inc. dated October 6, 2000 (incorporated by reference to Exhibit 10.1(b) from the NCR Corporation Report on Form 10-Q for the quarter ended September 30, 2000).

(b) Reports on Form 8-K

No reports filed on Form 8-K for the quarter ended March 31, 2001.

UNIX is a registered trademark of The Open Group
Windows NT is a registered trademark of Microsoft Corporation.
Teradata is a trademark or registered trademark of NCR International, Inc. in the United States and other countries.

SIGNATURES

Pursuant to the requirements of Section 13 or 15 (d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

NCR CORPORATION

Date: May 13, 2001

By: /s/ David Bearman

David Bearman, Senior Vice President
and Chief Financial Officer